## **EAST Search History**

## EAST Search History (Prior Art)

Ref#	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S60	30	robert near2 beckstrom.in.	US- PGPUB; USPAT	OR	ON	2010/03/21 12:32
<b>361</b>	37	(representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and (display\$6 or screen)	US- PGPUB; USPAT	OR	ON	2010/03/21 12:36
S62	10	bid\$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near3 agent	US- PGPUB; USPAT	OR	ON	2010/03/21 12:37
S63	1	379/265.13 and (representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid \$7 and (display\$6 or screen)	US- PGPUB; USPAT	OR	ON	2010/03/21 12:38
S64	0	379/265.13 and bid \$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near5 agent and bid\$6	US- PGPUB; USPAT	OR	ON	2010/03/21 12:41

\$65	0	assign\$6 near4 (plural \$5 or multiple) near4 (call or calling or caller or customer) with (contact or call) near2 center same (agent or operator or representative) and offer\$5 near5 (agent or operator or representative) and descri\$7 near4 (call or calling or caller or customer) with (different or separate) near2 (screen or window) and (agent or operator or representative) near5 bid\$5 near5 (call or calling or caller or customer) and assign \$5 near5 (call or calling or caller or customer) and assign \$5 near5 (call or calling or caller or customer) with highest near5 bid\$5	US- PGPUB; USPAT	OR	ON	2010/03/21 12:46
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